



**Illinois Department of Public Aid**

201 South Grand Avenue East  
Springfield, Illinois 62763-0001

**Rod R. Blagojevich, Governor**  
**Barry S. Maram, Director**

**Telephone: (877) 782-5565**  
**TTY: (800) 526-5812**

January 27, 2005

**INFORMATIONAL NOTICE**

**TO: Participating Medical Providers**

**RE: HIPAA 276/277 Health Care Claim Status Request and Response Transactions  
Available via the Internet**

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Effective immediately, providers may receive information regarding the status of claims using HIPAA 276-277 transactions via the department's Medical Electronic Data Interchange, Internet Electronic Claims (MEDI IEC) System. These inquiries can be done through a standard personal computer linked to the Internet. This will be an effective way for providers to check the status of claims. The Health Care Claim Status Request (276 transaction) is used by a provider to request such information. The department will then respond to the request through the Health Care Claim Status Response (277 transaction). The department recommends that providers use the department's MEDI IEC System to receive an immediate response regarding the status of claims rather than a telephone inquiry.

The MEDI IEC System allows single claim requests through a real-time Claim Status Inquiry Direct Data Entry (DDE). Multiple requests may also be made in a batch mode.

The department has crosswalked our status and error codes to the HIPAA mandated Health Care Claim Status Category Codes and Health Care Claim Status Codes. The HIPAA codes will be reported on the 277 transaction. The crosswalk of the department's proprietary status codes to the HIPAA compliant codes is attached.

All requesters should reference Chapter 300, Handbook for Electronic Processing. This document is available on the department's Web site at <http://www.dpaininois.com/handbooks/chapter300.html>.

Within this handbook, is a companion guide for the 276 – 277 Health Care Claim Status Request and Response Transactions. Please pay particular attention to the section entitled "Information Request Considerations." This section will help requesters determine how to create their status request.

The MEDI and IEC Systems have been developed to allow providers and/or authorizing agents, submitting agents and payees to conduct HIPAA-compliant transactions with IDPA. To register to use the MEDI Internet site, providers must go to the Web site <<http://www.myidpa.com>>.

In order to assist MEDI Systems users, the department has developed training viewlets. The viewlets descriptions include Introducing MEDI and a viewlet for Using the IEC Application. To access the viewlets, go to <<http://www.myidpa.com/training/guides.html>>.

Providers wishing to receive e-mail notification, when new provider information has been posted by the department, may register at the following IDPA Web sites:

<http://www.dpaininois.com/provrel/> or <http://www.ildpa.com/provrel/>

If you have any further questions concerning this notice, you may contact the Bureau of Comprehensive Health Services toll-free at 1-877-782-5565.

Anne Marie Murphy, Ph.D.  
Administrator  
Division of Medical Programs

277 SERVICE STATUS MAPPING

IDPA SERVICE STATUS	IDPA CLAIM STATUS	STATUS DESCRIPTION	SERVICE LEVEL 507 CODE	NOTES
C	CC	THE CLAIM IS IN PRO HOLD STATUS	P2	SERVICE LVL STATUS NOT APPLICABLE TO INSTITUTIONAL
G	CG	THE SERVICE/CLAIM IS IN GENERAL STATUS AND IS CURRENTLY ON THE CDDB.	P1	
H	CH	THE SERVICE IS IN HOLD STATUS. THE CLAIM IS IN HOLD STATUS AND IS CURRENTLY ON THE CDDB.	P2	
R	CG	THE SERVICE IS REJECTED. THE CLAIM IS IN GENERAL STATUS AND IS CURRENTLY ON THE CDDB.	P1	
R	CH	THE SERVICE IS REJECTED. THE CLAIM IS IN HOLD STATUS AND IS CURRENTLY ON THE CDDB.	P1	
R	CP	THE SERVICE IS REJECTED. THE CLAIM IS PAYABLE AND IS CURRENTLY ON THE CDDB.	P1	
R	CR	THE SERVICE IS REJECTED. THE CLAIM IS REJECTED AND IS CURRENTLY ON THE CDDB.	P1	
R	PP	THE SERVICE IS REJECTED. THE CLAIM IS PAYABLE AND IS CURRENTLY ON THE PENDING FILE.	F2	
R	PR	THE SERVICE IS REJECTED. THE CLAIM IS REJECTED AND IS CURRENTLY ON THE PENDING FILE.	F2	
R	AP	THE SERVICE IS REJECTED. THE CLAIM IS PAYABLE AND ADJUDICATED.	F2	
R	AR	THE SERVICE IS REJECTED. THE CLAIM IS REJECTED AND ADJUDICATED.	F2	
P	CG	THE SERVICE IS PAYABLE. THE CLAIM IS IN GENERAL STATUS AND IS CURRENTLY ON THE CDDB.	P1	
P	CH	THE SERVICE IS PAYABLE. THE CLAIM IS IN HOLD STATUS AND IS CURRENTLY ON THE CDDB.	P1	
P	CP	THE SERVICE IS PAYABLE. THE CLAIM IS PAYABLE AND IS CURRENTLY ON THE CDDB.	P1	

277 SERVICE STATUS MAPPING

IDPA SERVICE STATUS	IDPA CLAIM STATUS	STATUS DESCRIPTION	SERVICE LEVEL 507 CODE	NOTES
P	PP	THE SERVICE IS PAYABLE. THE CLAIM IS PAYABLE AND IS CURRENTLY ON THE PENDING FILE.	P1 = Fee for Svce/Dual F4 = Encounter	
P	AP	THE SERVICE IS PAYABLE. THE CLAIM IS PAYABLE AND ADJUDICATED.	F1 = Fee for Svce F3N = Dual F4 = Encounter	
P	UP	UNPAYABLE	P2	SERVICE LVL STATUS NOT APPLICABLE TO INSTITUTIONAL
	PG	REV VENDOR PURGE NOTIFICATION	N/A	SERVICE LVL STATUS NOT APPLICABLE TO INSTITUTIONAL
<b>MEDICAID SERVICE STATUS</b>		<b>MEDICAID SERVICE STATUS DESCRIPTION</b>		
G		SERVICE IS IN GENERAL STATUS		
H		SERVICE IS IN HOLD STATUS		
R		SERVICE IS REJECTED		
P		SERVICE IS PAYABLE		
C		SERVICE IS CRESCENT COUNTY		SERVICE LVL STATUS NOT APPLICABLE TO INSTITUTIONAL